



Customer Service Representative

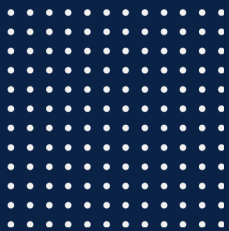
MEET & GREET

QP CODE: THC/Q4205

Sector: Tourism & Hospitality
Sub-Sector: Tours and Travels
Occupation: Transportation

NSQF LEVEL: 4





Brief Job Description

The individual at work provides either meet and greet services or escort the tourist to the pre decided destinations.

Applicable National Occupational Standards (NOS)

- **Perform meet and greet operations**
- **Escort Tourists on Organized Trips**
- **Communicate effectively and maintain service standards**
- **Maintain organisational confidentiality and respect guests' privacy**
- **Follow Health, Hygiene and Safety practices**
- **Employability Skills (60 Hours)**



The Scholars' Educational Society[®]

Training Partner: National Skill Development Corporation (NSDC)

Office 1 : 1799, Near Bus Stand, Mahan Singh Gate, Amritsar
Office 2 : B-Block, Opp. Corporation Office, Ranjit Avenue , Amritsar

Ph: 0183-5009091, 9592-091-091, 77172-91-091
www.skillindiaprograms.com, admission@skillindiaprograms.com